



# U Ethical Financial Service Guide

Issued 15 August 2023

**Uniting Ethical Investors Limited trading as U Ethical** ABN 46 102 469 821

AFSL 294147

## Purpose and contents of this Financial Services Guide (FSG)

This FSG is designed to assist you in deciding whether to use any of our financial services, by including important information such as:

- Who we are
- How you can contact us
- What services and types of products we are authorised to provide
- How we are remunerated for these services
- Ability to negotiate fees
- Any (potential) conflicts of interest we may have
- How we deal with privacy, and
- Our internal and external dispute resolution process.

If you would like further information, please ask us.

This FSG is not intended for wholesale clients as defined by the Corporations Act 2001 (Cth) (Corporations Act), or professional investors. The information contained in this FSG is general information only and has been prepared without taking into account any particular person's objectives, financial situation or needs. U Ethical provides no warranty regarding the suitability of any of the products or services described in this FSG for any person.

### 1. Name of service provider and related companies

This FSG is provided by U Ethical, which is a registered business name of Uniting Ethical Investors Limited, ABN 46 102 469 821, a company limited by guarantee. It is wholly owned by The Uniting Church in Australia Property Trust (Victoria) ABN 39 703 442 583 and The Uniting Church in Australia Property Trust (Tas.) ABN 88 774 033 774 (the Church).

U Ethical is also the parent company of UCA Cash Management Fund Limited ABN 41 075 948 444 and UCA Growth Fund Limited ABN 39 075 948 435.

### 2. Australian Financial Services Licence (AFSL) details and financial services and products provided

U Ethical holds an AFSL 294147 under the Corporations Act, and is authorised to provide financial product advice for the following classes of financial products:

- basic deposit products
- deposit products other than basic deposit products
- non-cash payment products
- derivatives
- debentures, stocks or bonds issued or proposed to be issued by a government
- interests in managed investment schemes excluding investor directed portfolio services, and
- securities.

We are authorised to deal in a financial product by issuing, applying for, acquiring, varying or disposing of a

financial product in respect of the following classes of financial products:

- deposit and payment products limited to non-cash payment products, and
- interests in managed investment schemes limited to our own managed investment schemes.

We are also authorised to apply for, acquire, vary or dispose of a financial product on behalf of another person in respect of the following classes of products:

- basic deposit products
- deposit products other than basic deposit products
- non-cash payment products
- derivatives
- debentures, stocks or bonds issued or proposed to be issued by a government
- interests in managed investment schemes excluding investor directed portfolio services, and
- securities.

U Ethical is responsible for the financial services we provide to you under our AFSL, and does not act as a representative of any other licensee.

#### The trusts

All investments are managed by U Ethical in compliance with the U Ethical's ethical investment policy, a copy of which can be found on our website.

U Ethical is authorised to operate registered and unregistered managed investment schemes, which only hold financial assets, as the Responsible Entity. U Ethical is also the issuer, manager and administrator of the following managed investment schemes:

#### Registered managed investment schemes (Retail Trusts)

- U Ethical Australian Equities Trust, and
- U Ethical Cash Management Trust.

#### Unregistered managed investment schemes (Wholesale Trusts)

- U Ethical International Equities Trust – Wholesale
- U Ethical Australian Equities Trust – Wholesale
- U Ethical Diversified Income Trust – Wholesale
- U Ethical Enhanced Income Trust – Wholesale, and
- U Ethical Cash Management Trust – Wholesale.

#### Charitable fundraising exemption

U Ethical also provides general financial product advice to and dealing by arranging services for wholesale clients in relation to investment in the U Ethical Growth Portfolio (referred to as the Portfolio).

The Portfolio is issued under ASIC Corporations (Charitable Investment Fundraising) Instrument 2016/813.

Investments in the Portfolio are made via debentures issued by UCA Growth Fund Limited (UCA Growth) which are unitised. The units represent a liability of the company to investors that must be satisfied out of the company's assets, but investors do not have a beneficial entitlement to the assets of the company.

Please note that the UCA Growth is a charitable body under the ASIC Instrument and therefore exempt from the normal disclosure, fundraising and licensing provisions of the Corporations Act. For this reason, UCA Growth is not required to issue a product disclosure statement for the Portfolio and **ASIC has not approved or examined UCA Growth, the units relating to the Portfolio or the Offer Document**. An Identification Statement for the Portfolio (as accepted by ASIC under the ASIC Instrument) is available on U Ethical's website.

The Portfolio is not prudentially supervised by the Australian Prudential Regulation Authority. Therefore, an investor in the Portfolio will not receive the benefit of the financial claims scheme or the depositor protection provisions in the Banking Act 1959. Investments in the Portfolio are intended to be a means for investors to support the charitable purposes of the Portfolio.

### 3. Documentation

Before investing in any of our products, you will need to obtain a copy of the relevant Product Disclosure Statement (PDS), Information Memorandum (IM) or Offer Document (OD):

- U Ethical Australian Equities Trust PDS
- U Ethical Cash Management Trust PDS
- U Ethical International Equities Trust – Wholesale IM
- U Ethical Australian Equities Trust – Wholesale IM
- U Ethical Diversified Income Trust – Wholesale IM
- U Ethical Enhanced Income Trust - Wholesale IM
- U Ethical Cash Management Trust – Wholesale IM
- U Ethical Growth Portfolio OD

A PDS, IM or OD includes information about fees and charges which may apply, including (if applicable) any fees, commission or other benefits, investment strategies, risks, taxes, dispute resolution and cooling-off rights amongst other things.

U Ethical also provides clients with all other relevant documentation to facilitate and confirm requested transactions. This includes the Additional Information Booklet and this FSG. You can download a copy of the relevant documents from our website or contact our client service team.

### 4. Providing instructions to us

If you wish to utilise our services, you may issue us with instructions in writing or via email, subject to specified conditions.

### 5. Nature of advice

Please note that U Ethical does not provide personal advice to retail clients, i.e. advice which takes into consideration one or more of your objectives, financial situation, circumstances or needs. Accordingly we are not required to give you a statement of advice.

We are obliged to provide you with our general advice warning:

*"The information is provided without taking account of your objectives, financial situation or needs. Before acting on the information or deciding whether to*

*acquire or hold a product, you should consider the appropriateness of the information based on your own objectives, financial situation or needs or consult a professional adviser. You should also consider the relevant product disclosure statement or offer document which can be found on our website [www.uethical.com](http://www.uethical.com) or by calling us on 1800 996 888."*

### 6. Fees, charges and commissions

U Ethical is remunerated by way of a management fee for its general advice and arranging services, which is payable as part of the fees and costs of each product.

Fees and costs are detailed in the applicable PDS for the Retail Trusts, IM for the Wholesale Trusts or the OD for the U Ethical Growth Portfolio, with further information set out in the Additional Information Booklet. You may request within a reasonable time of receiving this FSG and before any financial services are provided, particulars of remuneration or other benefits relating to our financial services.

Our remuneration is generally calculated by applying a management fee percentage to the value of the net assets in each trust or the Portfolio.

There are no commissions payable to U Ethical or any of our team for any general advice or service delivered. Our team receives salaries and the board has established principles for the application of performance pay which it reviews each year along with appropriate performance measures and targets to ensure ongoing suitability to U Ethical's circumstances.

### 7. Ability to negotiate fees

U Ethical may negotiate reduced fees with any wholesale investor (as defined in the Corporations Act 2001). We may also offer discounted fees in accordance with Australian Securities and Investment Commission (ASIC) policy.

### 8. Conflicts of interest

U Ethical operates under the umbrella of The Uniting Church in Australia, Synod of Victoria and Tasmania, and does not have any other relationships or associations which might influence us in providing you with our services.

### 9. Professional indemnity insurance

Under the Corporations Act and regulations made under that Act, U Ethical as the holder of an AFSL is required to have professional indemnity insurance that is adequate having regard to the nature of our business and the potential for compensation claims. U Ethical maintains adequate professional indemnity insurance to cover the financial services it provides under its AFSL in accordance with the Corporations Act requirements and reviews insurance coverage and policies annually. Further information is available upon request.

### 10. Dispute resolution

U Ethical has an internal dispute resolution process in place to resolve any complaints or concerns you may

have, quickly and fairly. Any complaints or concerns should be directed to the U Ethical Complaints Handling Officer (by email, telephone or letter) at the addresses and telephone numbers provided below.

We will seek to resolve and respond to complaints promptly and fairly within 5 business days of receipt, and will investigate your complaint, and provide you with our decision and the reasons on which it is based, in writing within 30 days. If you are dissatisfied with the outcome, you have the right to lodge a complaint with the Australian Financial Complaints Authority at the contact details below, an approved external dispute resolution scheme of which U Ethical is a member.

### **Australian Financial Complaints Authority**

GPO Box 3, Melbourne VIC 3001

Phone: 1800 931 678

Email: [info@afca.org.au](mailto:info@afca.org.au)

Website: [www.afca.org.au](http://www.afca.org.au)

## **11. Privacy**

U Ethical is committed to compliance with the Privacy Act and the Australian Privacy Principles, and providing you with financial products and services in a manner which ensures your right to privacy is respected.

We only collect, use and retain personal information which is necessary to provide you with access to, and information about, our services. If you wish to access or update information we hold about you, please ask us and we will make arrangements for you to do so.

A copy of our privacy policy is available on our website or from our client service team. Please contact us if you have any concerns.

For complaints concerning privacy matters which have not been resolved to your satisfaction, you can lodge your complaint with the Office of the Australian Information Commissioner via its online Privacy Complaint Form, available at <http://www.oaic.gov.au/privacy/making-a-privacy-complaint>.

### **Contact details**

**Uniting Ethical Investors Limited (trading as U Ethical)**

Level 6, 130 Lonsdale Street, Melbourne Vic 3000

**Website** [www.uethical.com](http://www.uethical.com)

**Email** [info@uethical.com](mailto:info@uethical.com)

**Freecall** 1800 996 888

**Office hours**

8.30 a.m. – 5.00 p.m.

Monday to Friday

